## AMENDMENTS TO THE SPECIFICATION

Please amend the specification and abstract as follows:

On page 11, please replace the paragraph beginning at line 10 and continuing on to the end of page 12 with the following replacement paragraph marked to show all of the changes relative to the original paragraph as follows:

FIG. (1) shows the different views of a two-dimensional depiction of a three-dimensional "Knowledge Pyramid" 10 that represents four of the basic aspects of the system of the present invention. The One side of the "Knowledge Pyramid" depicted in blue represents the "Research and Reference Library" 11 which takes advantage of concepts utilized in library science for uniform categorization of the various types information used in the knowledge management performed by the system. This approach is designed to eliminate the redundancies normally associated with retrieval of data over the Internet. The Another side of the "Knowledge Pyramid" depicted in red represents the "Work Process Application" 12 which uses the science of linguistics in defining information acquisition, exchange and workflow to permit categorization of the managed information using the library science concept. Combined, the application of library science and linguistics concepts allows use of the system to manage information in virtually any type of endeavor or business, including the litigation process for which the preferred embodiment of the present invention is adapted. Another The side of the "Knowledge Pyramid" depicted in yellow is "Internet Multimedia Communications" 13 which combines computer technology with the science of media production for presentation of the managed information in various multimedia audible, visual and textual digital forms and formats, to

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enable its presentation in ways that enhance human understanding. Finally, the remaining side of the "Knowledge Pyramid" depicted in green-is "work-Work Management" 14 which combines the multimedia aspect of the invention with the computer software application and database programming necessary to make the system work over the Internet to permit interactive, multidirectional multimedia digital data communications originated from anywhere in the world and made instantaneously available anywhere in the world to or from any number of different locations simultaneously, if desired. When used together, these four sides of the "Knowledge" Pyramid" of FIG. 91) represent the combination of features that enable the system of the present invention to permit receiving, accessing, processing, storing, transmitting and utilizing audible visual and textual data for real-time interactive use by multiple users in different remote environments, utilizing alternative combinable multimedia forms of presenting the information to simply and maximize human understanding. The data managed by use of the various aspects of the "Knowledge Pyramid" comprises a Knowledge Kiosk which serves as a repository for all of the information needed to accomplish a particular activity or carry out a particular process (such as running a business operation or engaging in litigation). The Knowledge Kiosk serves as the "back end" database of information that is being managed by the system in connection with the particular activity to which the information relates, and the "front end" website applications used with the system allow the processing of this data for access by remote users over the Internet in the multimedia form(s) in which he information is desired to be used.